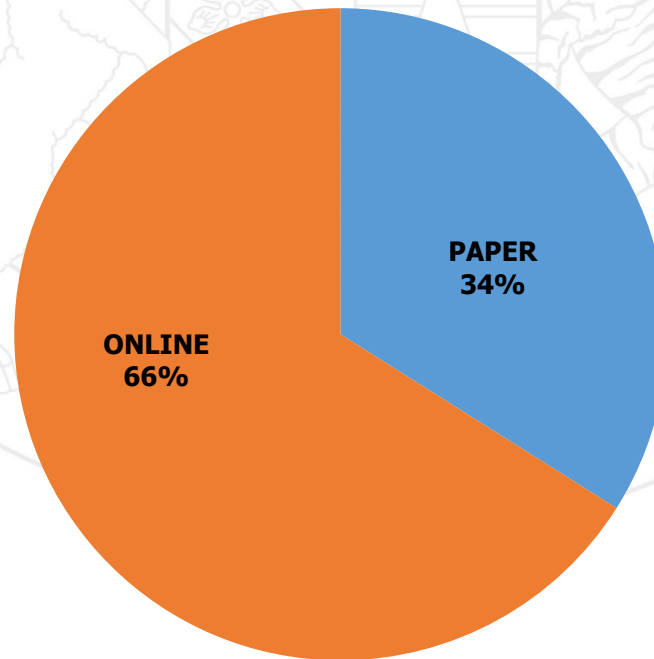


WASTE SURVEY RESULTS:

16 Feb – 12 Mar 2017

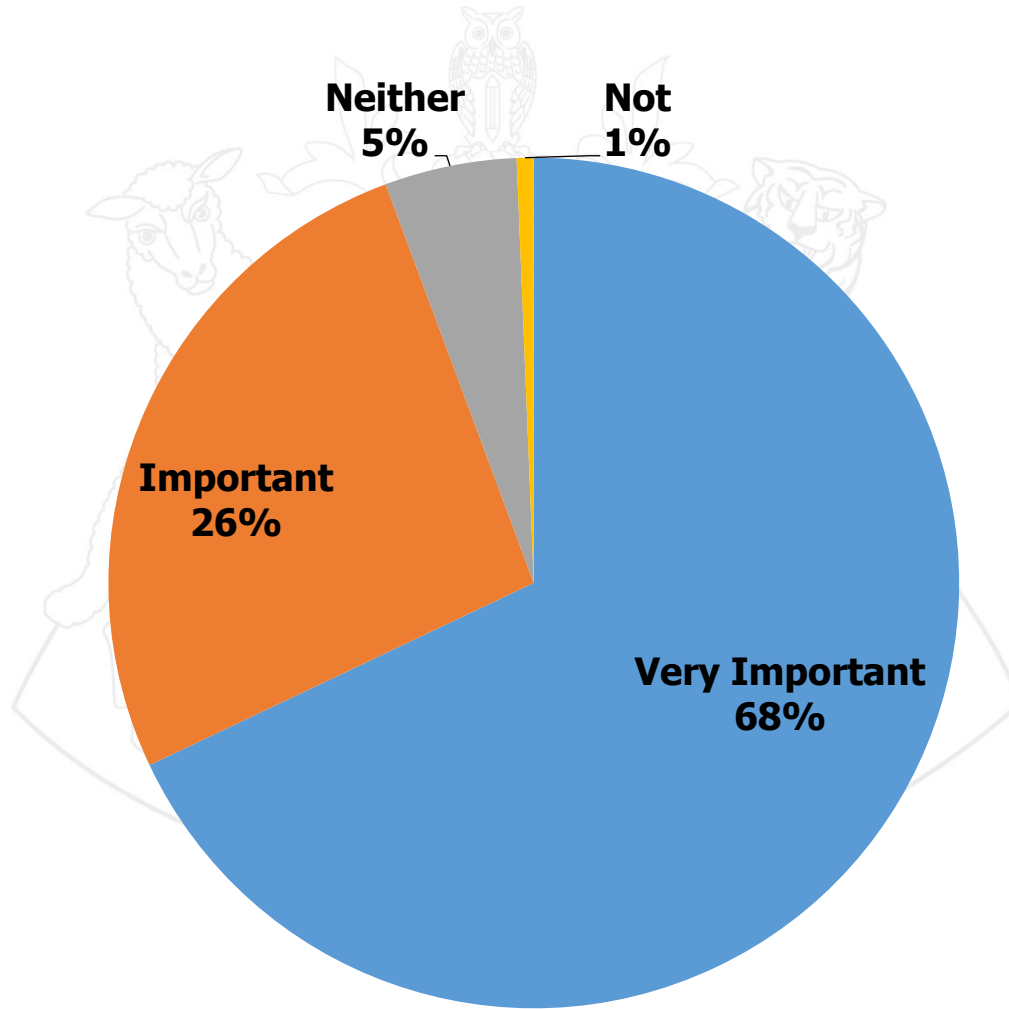
2,339 Total Recipients
(47% left a comment)



Method of survey completion:



Q1. How important is it that as a Borough we try to recycle more?



Q2. What do you value most about the current refuse and recycling services?



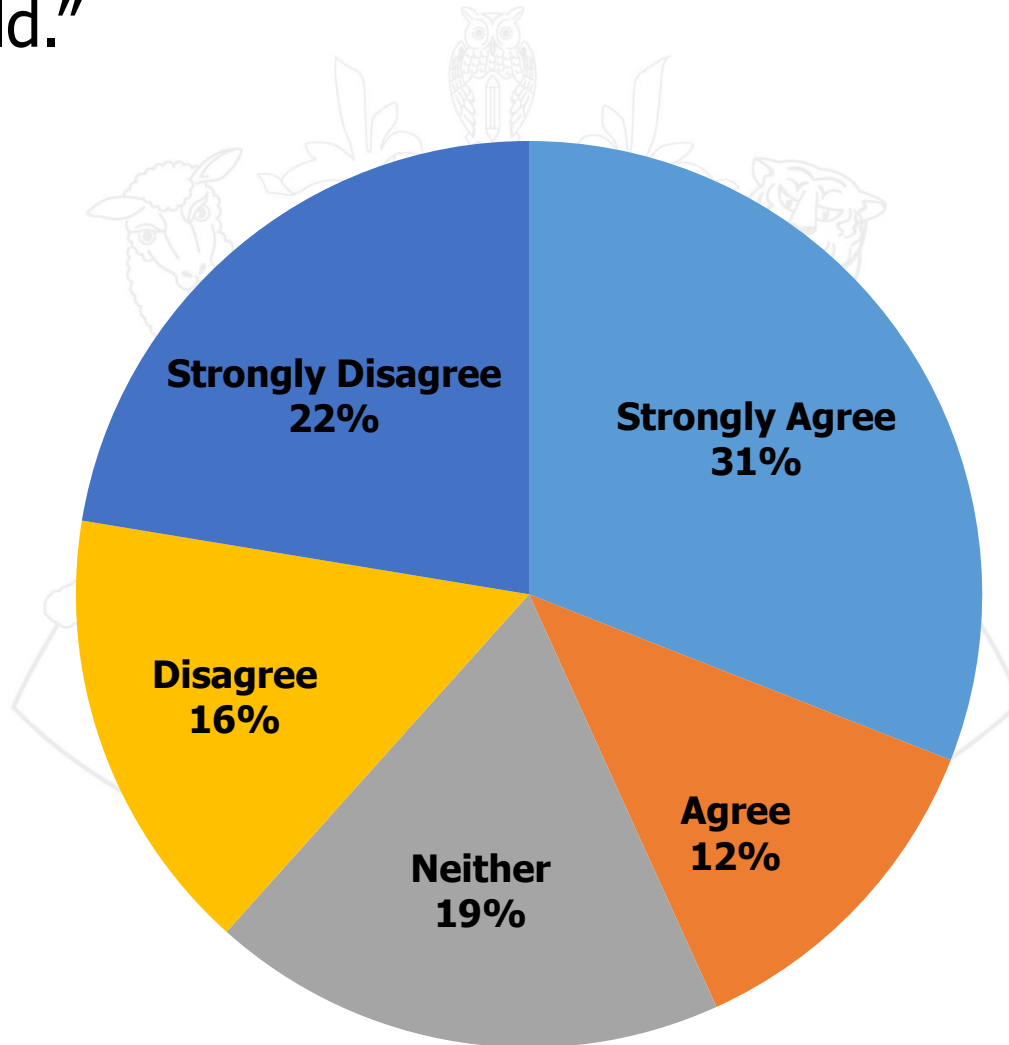
AVG	2.46
RANK	1st
	Frequency of collections
AVG	3.24
RANK	2nd
	No additional collection charges
AVG	3.48
RANK	3rd
	The free green waste collection service
AVG	3.98
RANK	4th
	The current recycling system
AVG	4.62
RANK	5th
	A high-quality safe service
AVG	5.01
RANK	6th
	The use of black bags for general waste
AVG	5.17
RANK	7th
	We have above average recycling rates

Q3. If the council has to make any changes what do you think is the most important factor to consider?

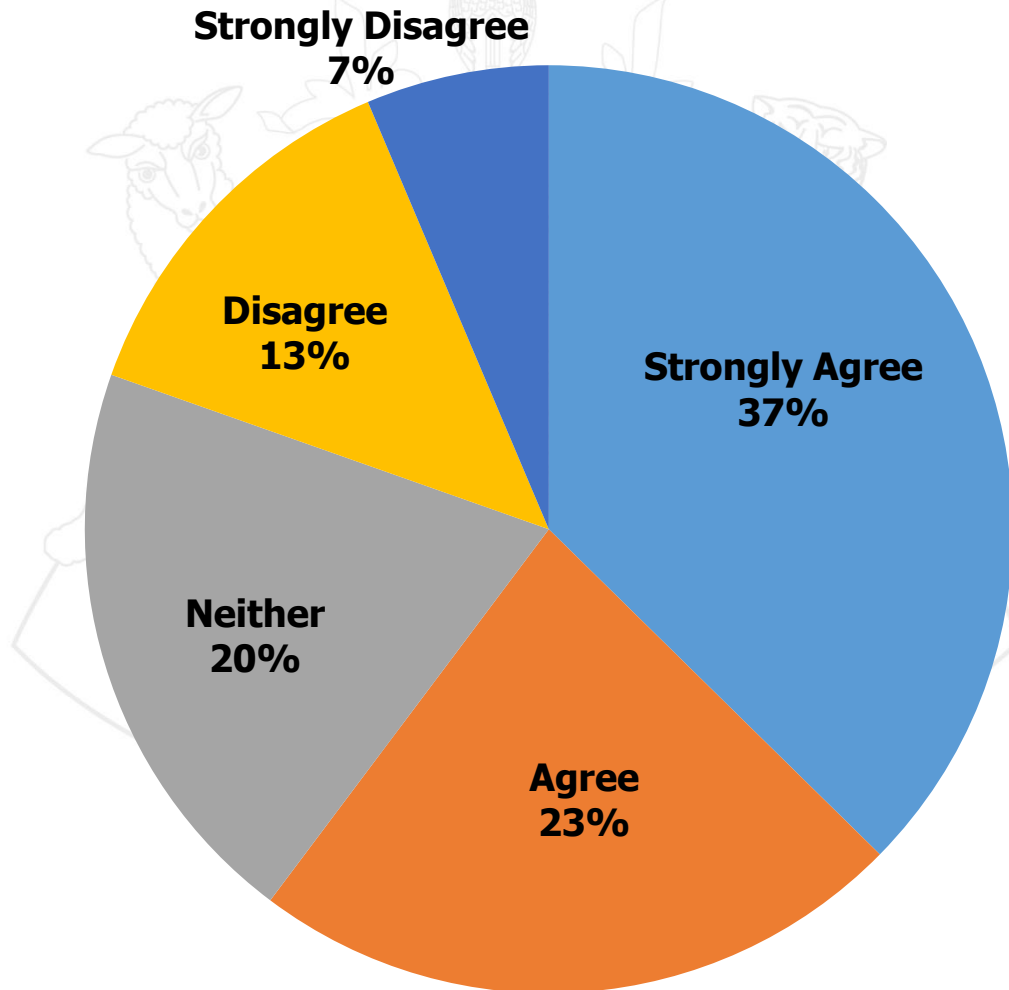
AVG	2.79
RANK	1st
	Keeping the current frequency of refuse collections
AVG	3.90
RANK	2nd
	Maintaining a free garden waste collection service
AVG	4.03
RANK	3rd
	Ensuring no additional charges are levied at residents
AVG	4.04
RANK	4th
	Making it easy for residents to recycle
AVG	4.96
RANK	5th
	A high-quality safe service
AVG	5.01
RANK	6th
	Keeping to the current black bags for general waste collection
AVG	5.36
RANK	7th
	Reducing our environmental impact
AVG	5.82
RANK	8th
	Saving money to protect other services



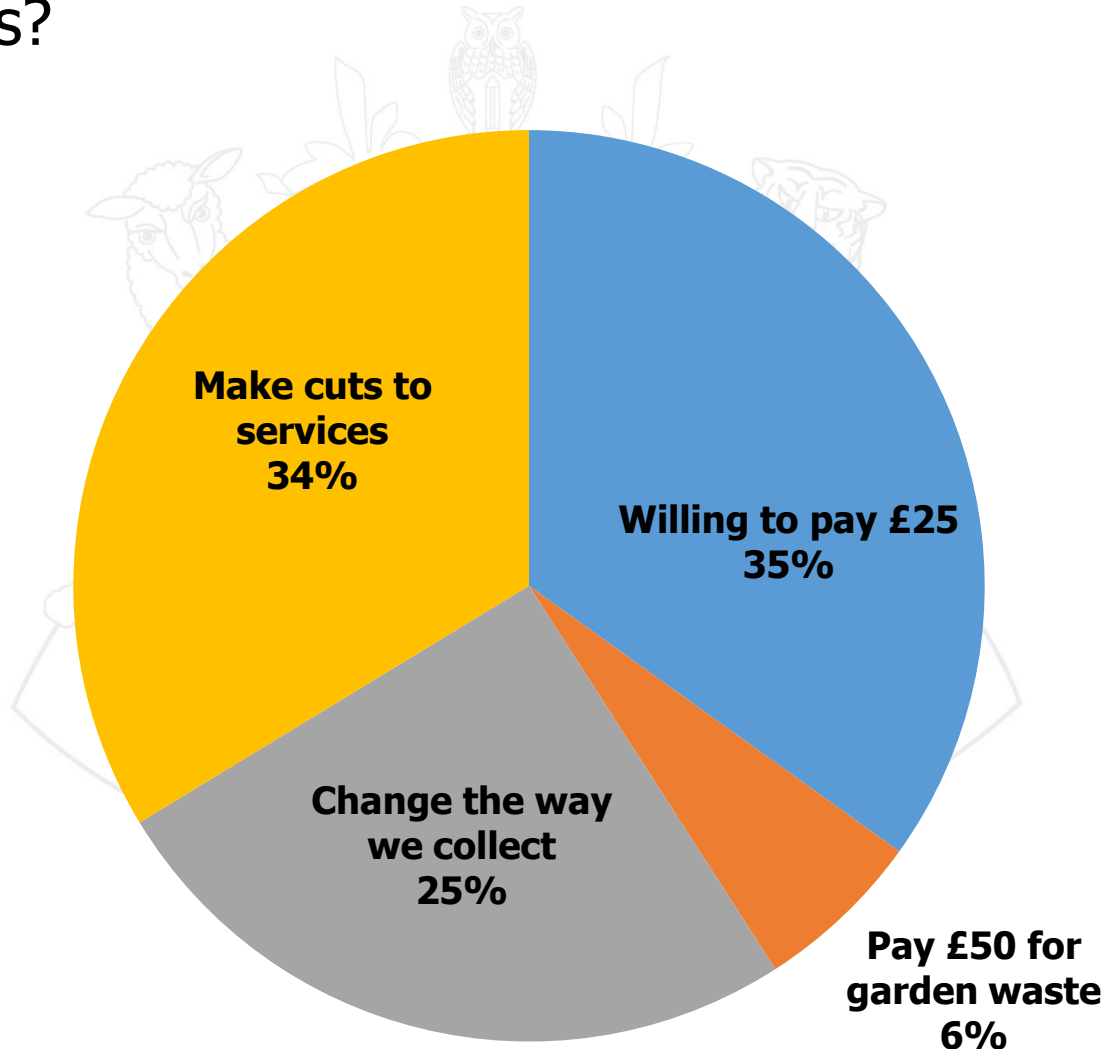
Q4. "Moving to a wheelie bin for general waste and recycling collections would make it better for my household."



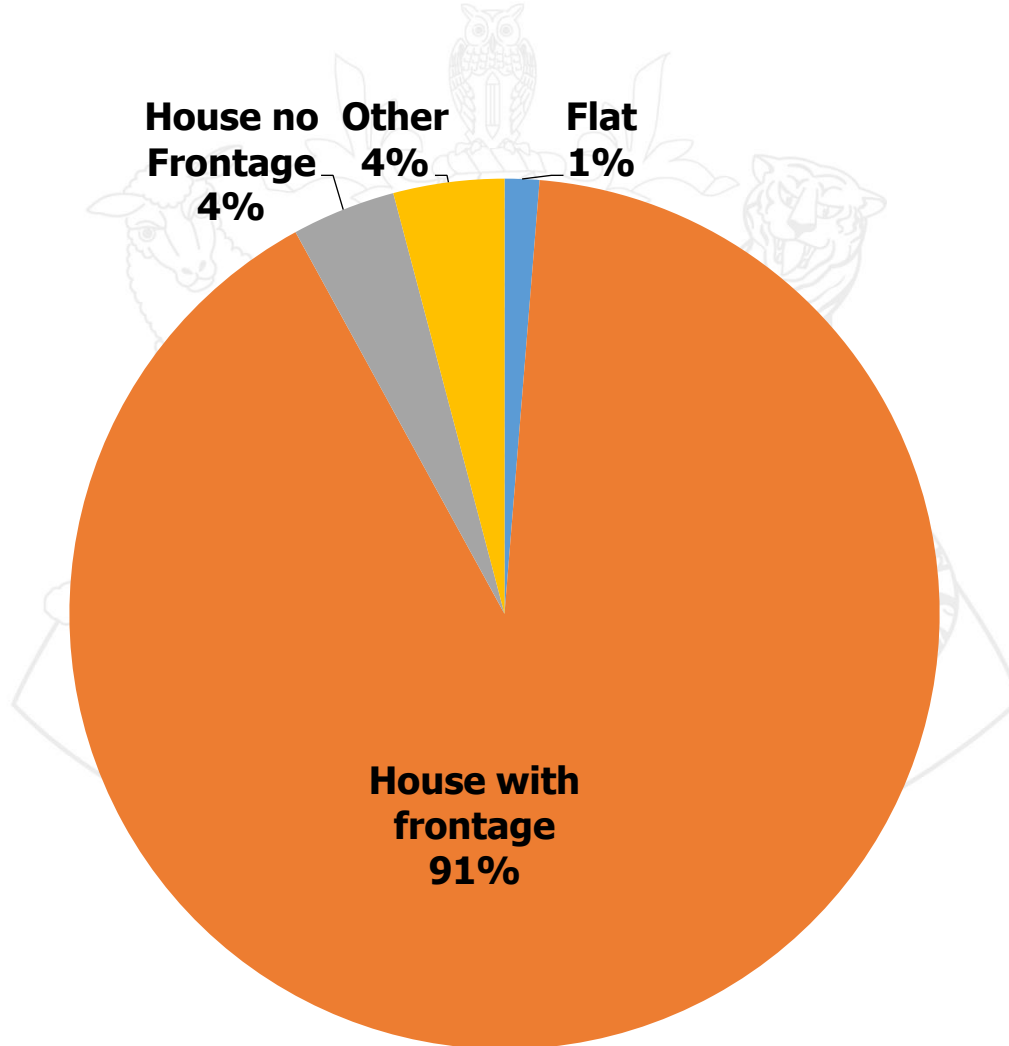
Q5. "Although many councils provide fortnightly waste collection services – if introduced it would cause hardship for my household."



Q6. In order to safeguard our existing waste services which statement below would best describe your thoughts?



House Type



Registered Disabled

